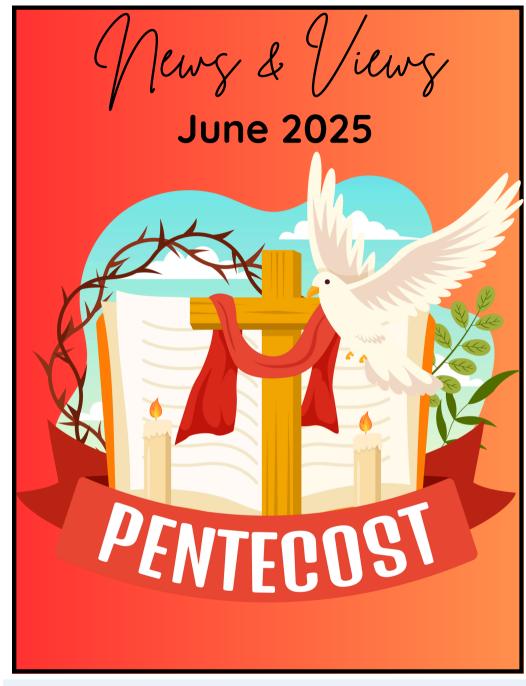
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Divine Providence
Community Home
700 3rd Avenue NW
Sleepy Eye, MN 56085
(507)794-3011







## A note from the Administrator- Tayna

Over the past few years, I have highlighted a particular department at Divine. Medical Records also called Health Information is the only department with a one person show. Thanks to Alexa Crim for ensuring our medical documents are completed, signed, submitted, filed, and readily available if needed. You must be detailed and love paperwork to enjoy and excel at her job. She has an assortment of job duties, but most involve some type of documentation.

For those residents with long term care insurance that pays a portion of their room and board or any insurance that covers other services, the insurance company often requires proof that the services are necessary. A thick stack of medical records needs to be pulled and then faxed to show the charges should be covered by insurance. Both electronic and paper copies are retrieved during this task.

Admissions are a busy time for this department with an abundance of forms, labeling, and documentation in the electronic medical record required to be completed immediately. Resident and family consents need to be signed before certain services or equipment can be used. For example, before installing bed rails or giving a vaccine a form must be completed. Resident vaccination records need to be up to date and entered in the Minnesota immunization data base. When residents leave the facility for a hospital or therapeutic leave a bed hold must be signed and faxed to the ombudsman to assure residents are allowed to return to their original room after a temporary absence.

Sleepy Eye Medical Center lab travels to Divine every Wednesday to provide lab services. Medical Records prepares lab requisition forms for the upcoming lab day to ensure those residents that need lab work get seen. Many audits are completed to guarantee all the required data entry, forms, and documentation are accurate and complete.

All this documentation must be filed in each individual resident medical chart that is in the Nurse Station and readily available for Nursing. Often the charts/binders get too full and need to be thinned. The overflow of paperwork is then filed in locked filing cabinets in a storage room. After 5 to 10 years most of the overflow paperwork can be shredded.

Alexa is also our HIPAA Privacy Officer and is responsible for ensuring compliance with the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule. She is tasked with developing, implementing, and overseeing privacy policies to protect patient health information (PHI). She oversees the release of protected health information if requested by outside authorized agencies, residents, and families.

Even though Alexa is the sole person in her department, she does not work alone. Medical Records works closely with nursing and social services to provide first-rate care to our Grandfriends.



# Thank You

- Thank you St. Mary's CCW for sharing May flowers with us
- Family of Spud Soukup for their puzzle donations
- Michael Sprenger of Blue Stem Garden Works for his landscape expertise
- Rita Pyan for donating delicious rhubarb

## Memorial Received In Memory of Elmer & Mabel Haala:







# Athlete of the month

### Divine Providence

Susan Forster is being recognized as Athlete of the Month for her outstanding commitment to the restorative exercise group. Her positive attitude and encouragement inspire others to stay active and get involved. She's always ready to lend a helping hand and lead by example. Keep up the great work, Susan!

### Lake Villa Maria

Marjorie Weiss has been selected as Athlete of the Month for her remarkable determination and resilience. After sustaining an injury, she committed herself fully to outpatient therapy and



consistently completed her home exercise program. Her dedication and hard work have helped her return to the activities she loves. Great job, Marjorie!

**Betty & Lavon** 

Monthly Therapy Chat At Divine, we're digging therapy! As part of their therapy session, these ladies worked hard to plant two large planters! One was filled with vegetables, and the other was filled with flowers. You may ask

how is this therapy?! Well, patients were working on core strength, functional reaching, problem solving, sequencing, activity tolerance, and so much more. There is so much you can work on when completing functional tasks to make therapy enjoyable!

